



## Quality Policy

(AOS-ANX-01)

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We at "Arabian Ocean Services" will strive continually to maintain a leading position and to deliver quality oilfield products and services, maintain consistent quality, complying with National / International Standards Codes / Statutory regulations that will meet the expectations of our customers.

In order to achieve the objectives of this Policy, a comprehensive quality system has been developed, integrating all the management functions and operations.

**We achieve** this by establishing effective systems, procedures, and continual improvements in all areas of our activities.

**We ensure** that our personnel are properly trained so they are better able to serve our customers.

**We aim** to achieve this by:

- Achieving customer satisfaction beyond their expectation.
- Continual improvement of Quality Management System.
- Periodic review of effectiveness and suitability of the system
- Assigning Objectives and KPIs for departments and periodic review of achievements.
- Comply to applicable standards, specifications and contractual terms and conditions
- Comply with local / Federal government laws and statutory requirements applicable to our business
- Providing Quality After Sales Support.

"Arabian Ocean Services management ensures that the Quality Policy is communicated and understood to all employees and is available to relevant interested parties. Management reviews the Quality Policy, quality objectives KPI's in the review meeting to determine the policy's and is appropriate to the purpose and context of the organization and supports its strategic direction, and actions to address the risk and opportunities.

Managing Director  
Dated: 01.02.2018

